

Title VI Plan Cover Page



RAINBOW ACRES 2019

Title VI Contact: Kevin Jones, Director – Buildings, Grounds, & Fleet

Title VI Contact Phone: 928-567-5231

Title VI Contact Email: kevin@rainbowacres.com

Alternate Language Phone: 928-567-5231

Address: 2120 West Reservation Loop Road, Camp Verde, AZ 86322

Web Address: www.rainbowacres.com

Para Información en Español: Jen Murphree, 928-567-5231

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Executive Summary

Rainbow Acres is an Assisted Living Facility serving adults with developmental disabilities. We are licensed with the Arizona Department of Health Services. Our Ranchers (as we call our residents) range in age from 20 to almost 80 years old. We have been serving our community of Ranchers, who come from all over the United States, since 1974. Rainbow Acres is governed by a self-perpetuating Board of Trustees and has received 5310 grant funds for the purchase of vehicles for approximately 9-11 years.

What type of program fund(s) did you apply for?

- 5310
- 5311
- Other (please explain) _____

Type of Funding Requests? (Check all that apply)

- Vehicle Funds
- Operating Funds
- Other (please explain) _____

Is your agency a direct recipient of FTA funds?

- Yes
- No

Non Discrimination Notice to the Public

Notifying the Public of Rights Under Title VI and ADA RAINBOW ACRES

RAINBOW ACRES operates its programs and services without regard to race, color, national origin or disability in accordance with Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, and the Americans with Disabilities Act of 1990 (ADA). Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the **RAINBOW ACRES**.

For more information on the **RAINBOW ACRES**'s civil rights program, and the procedures to file a complaint, contact **Kevin Jones, Director – Buildings, Grounds, & Fleet, 928-567-5231, email kevin@rainbowacres.com**; or visit our administrative office at **2120 West Reservation Loop Road, Camp Verde, AZ 86322**. For more information, visit **www.rainbowacres.com**.

Complaints may be filed directly with the Arizona Department of Transportation (**ADOT**) **Civil Rights Office**. ATTN: Title VI Program Coordinator 206 S. 17TH Ave MD 155A RM: 183 Phoenix AZ, 85007 or with the Federal Transit Administration (**FTA**). ATTN: Title VI Program Coordinator, 1200 New Jersey Ave., SE Washington DC 20590

If information is needed in another language, contact **928-567-5231**. *Para información en Español llame: **Jen Murphree, 928-567-5231**

Non Discrimination Notice to the Public - Spanish

Aviso Público Sobre los Derechos Bajo el Título VI Y ADA RAINBOW ACRES

RAINBOW ACRES (*y sus subcontratistas, si cualquiera*) asegura cumplir con el Título VI de la Ley de los Derechos Civiles de 1964, Sección 504 de la Ley de Rehabilitación de 1973 y La Ley de ciudadanos Americanos con Discapacidades de 1990 (ADA). El nivel y la calidad de servicios de transporte serán proveídos sin consideración a su raza, color, país de origen, o discapacidad.

Para obtener más información sobre el programa de Derechos Civiles de **RAINBOW ACRES**, y los procedimientos para presentar una queja, contacte **Kevin Jones, Director – Buildings, Grounds, & Fleet 928-567-5231**, o visite nuestra oficina administrativa en **2120 West Reservation Loop Road, Camp Verde, AZ 86322**. Para obtener más información, visite **www.rainbowacres.com**

Una queja puede ser presentada con la oficina de Derechos Civiles del Departamento de Transporte de Arizona (**ADOT**). Atención: Title VI Program Manager, 206 S. 17th Ave MD 155A Phoenix AZ, 85007 o con la Administración Federal de Transporte (**FTA**). Atención: Title VI Coordinator, 1200 New Jersey Ave., SE Washington DC 20590

The above notice is posted in the following locations: **Administration Building, Rainbow Acres, 2120 W. Reservation Loop Rd., Camp Verde, AZ 86322.**

This notice is posted online at **www.rainbowacres.com**

Non Discrimination ADA/Title VI Complaint Procedures

These procedures provide guidance for all complaints filed under Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, and the Americans with Disabilities Act of 1990 (ADA) as they relate to any program or activity that is administered by **RAINBOW ACRES** including consultants, contractors and vendors. Intimidation or retaliation as a result of a complaint is prohibited by law. In addition to these procedures, complainants reserve the right to file a formal complaint with other State or Federal agencies or to seek private counsel for complaints alleging discrimination. Every effort will be made to resolve complaints at the lowest possible level.

- (1) Any person who believes he and/or she has been discriminated against on the basis of race, color, national origin, or disability may file a Discrimination complaint by completing and submitting the agency's Title VI Complaint Form.
- (2) Formal complaints must be filed within **180** calendar days of the last date of the alleged act of discrimination or the date when the alleged discrimination became known to the complainant(s), or where there has been a continuing course of conduct, the date on which the conduct was discontinued or the latest instance of the conduct.
- (3) Complaints must be in writing and signed by the complainant(s) and must include the complainant(s) name, address and phone number. The ADA/Title VI contact person will assist the complainant with documenting the issues if necessary.
- (4) Allegations received by fax or e-mail will be acknowledged and processed, once the identity of the complainant(s) and the intent to proceed with the complaint have been established. For this, the complainant is required to mail a signed, original copy of the fax or email transmittal for the complaint to be processed.
- (5) Allegations received by telephone will be reduced to writing and provided to the complainant for confirmation or revision before processing. A complaint form will be forwarded to the complainant for him/her to complete, sign and return for processing.
- (6) Once submitted **RAINBOW ACRES** will review the complaint form to determine jurisdiction. All complaints will receive an acknowledgement letter informing her/him whether the complaint will be investigated by the **RAINBOW ACRES** or submitted to the State or Federal authority for guidance.

- (7) **RAINBOW ACRES** will notify the ADOT Civil Rights Office of ALL Discrimination complaints within 72 hours via telephone at 602-712-8946; or email at civilrightsoffice@azdot.gov.
- (8) **RAINBOW ACRES** has 60 business days to investigate the complaint. If more information is needed to resolve the case, the Authority may contact the complainant. The complainant has 60 business days from the date of the letter to send requested information to the investigator assigned to the case. If the investigator is not contacted by the complainant or does not receive the additional information within 60 business days, the Authority can administratively close the case. A case can be administratively closed also if the complainant no longer wishes to pursue their case.
- (9) After the investigator reviews the complaint, she/he will issue one of two letters to the complainant: a closure letter or a letter of finding (LOF). A closure letter summarizes the allegations and states that there was not a Discrimination violation and that the case will be closed. An LOF summarizes the allegations and the interviews regarding the alleged incident, and explains whether any disciplinary action, additional training of the staff member or other action will occur.
- (10) A copy of either the closure letter or LOF must be also be submitted to ADOT within **72** hours of that decision. Letters may be submitted by hardcopy or email.
- (11) A complainant dissatisfied with **RAINBOW ACRES** decision may file a complaint with the Arizona Department of Transportation (**ADOT**) or the Federal Transit Administration (**FTA**) offices of Civil Rights: **ADOT**: ATTN ADA/Title VI Program Coordinator 206 S. 17TH Ave MD 155A RM: 183 Phoenix AZ, 85007 **FTA**: Attention Title VI Program Coordinator, East Building, 5th Floor-TCR 1200 New Jersey Ave., SE Washington DC 20590
- (12) A copy of these procedures can be found online at: **www.rainbowacres.com**.

If information is needed in another language, contact **928-567-5231**. *Para información en Español llame: **Jen Murphree, 928-567-5231**

Discrimination ADA/Title VI Complaint Form

Section I:		
Name:		
Address:		
Telephone (Home):	Telephone (Work):	
Electronic Mail Address:		
Accessible Format Requirements?	<input type="checkbox"/> Large Print	<input type="checkbox"/> Audio Tape
	<input type="checkbox"/> TDD	<input type="checkbox"/> Other
Section II:		
Are you filing this complaint on your own behalf?	<input type="checkbox"/> Yes*	<input type="checkbox"/> No
<i>*If you answered "yes" to this question, go to Section III.</i>		
If not, please supply the name and relationship of the person for whom you are complaining.		
Please explain why you have filed for a third party:		
Please confirm that you have obtained the permission of the aggrieved party if you are filing on behalf of a third party.	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Section III:		
I believe the discrimination I experienced was based on (check all that apply):		
<input type="checkbox"/> Race <input type="checkbox"/> Color <input type="checkbox"/> National Origin <input type="checkbox"/> Disability		
Date of Alleged Discrimination (Month, Day, Year): _____		
Explain as clearly as possible what happened and why you believe you were discriminated against. Describe all persons who were involved. Include the name and contact information of the person(s) who discriminated against you (if known) as well as names and contact information of any witnesses. If more space is needed, please use the back of this form.		
_____ _____ _____		
Section VI:		
Have you previously filed a Discrimination Complaint with this agency?	<input type="checkbox"/> Yes	<input type="checkbox"/> No

If yes, please provide any reference information regarding your previous complaint.

Section V:

Have you filed this complaint with any other Federal, State, or local agency, or with any Federal or State court?

Yes No

If yes, check all that apply:

Federal Agency: _____

Federal Court: _____ State Agency: _____

State Court : _____ Local Agency: _____

Please provide information about a contact person at the agency/court where the complaint was filed.

Name:

Title:

Agency:

Address:

Telephone:

Section VI:

Name of agency complaint is against:

Name of person complaint is against:

Title:

Location:

Telephone Number (if available):

You may attach any written materials or other information that you think is relevant to your complaint.

Your signature and date are **required** below:

Signature

Date

Please submit this form in person at the address below, or mail this form to:

RAINBOW ACRES

Kevin Jones, Director – Buildings, Grounds, & Fleet
2120 West Reservation Loop Road, Camp Verde, AZ 86322
928-567-5231
kevin@rainbowacres.com

A copy of this form can be found online at www.rainbowacres.com

Discrimination ADA/Title VI Investigations, Complaints, and Lawsuits

If no investigations, lawsuits, or complaints were filed select the option below.

RAINBOW ACRES has not had any ADA nor Title VI Discrimination complaints, investigations, or lawsuits in **2018**.

Complainant	Date (Month, Day, Year)	Basis of Complaint (Race, Color, National Origin or Disability)	Summary of Allegation	Status	Action(s) Taken	Final Findings?
Investigations						
1)						
2)						
Lawsuits						
1)						
2)						
Complaints						
1)						
2)						

Public Participation Plan

RAINBOW ACRES is engaging the public in its planning and decision-making processes, as well as its marketing and outreach activities. The public will be invited to participate in the process whether through public meetings or surveys.

As an agency receiving federal financial assistance, **RAINBOW ACRES** made the following community outreach efforts and activities to engage minority and Limited English Proficient populations since the last Title VI Plan submittal to ADOT CRO.

- Expanded the distribution of agency brochures
- Advertised public announcements through newspapers, fliers, or radio
- Posted the Nondiscrimination Public Notices to the following locations:
 - Lobby of agency

RAINBOW ACRES will make the following community outreach efforts for the **upcoming year**:

- Expand the distribution of agency brochures
- Advertise public announcements through newspapers, fliers, or radio
- Post the Nondiscrimination Public Notices to the following locations:
 - Lobby of agency
- Update agency documents/publications to make them more user-friendly e.g. comment forms or agency brochures.

Rancher Vacations for 2019

Second Edition March 17, 2019

Vacation Events are rated:

Level 1 Some Walking

Level 2 Significant Walking, Good Balance

Level 3 Rigorous Walking and Hiking

Date: To be Determined (TBD)

Please note Reservation Dates a new requirement to enable the Health & Wellness team to schedule medical, dental and other healthcare appointment around Vacation Dates.

Rancher Accounts must be paid and current to take advantage of one or more Rancher Vacations. Rationale, one does not go on vacation without pay the rent during the vacation period.

March 17th	Star Wars- A New Hope by Phoenix Symphony Original Movie with Music by the Symphony Hall; Dinner included. Minimum of 4 Ranchers/Maximum of 6 Eric Jennings and Caregiver	Level 2* \$285.00 Per person Reservations by January 25, 2019
March 30th 4:30 PM	Carnival of Illusion at Mesa Arts Center Imagine a vaudeville-inspired theater show with old-world magic. Limited to 10 Ranchers Gary Wagner and Lindy Spurlock	Level 1* \$105.00 Per person Reservations by January 25, 2019
April 13th or 20th	Disney's Winnie the Pooh Live Adventure Prescott Valley Theater and Dinner Buffet Minimum of 8 Ranchers/Maximum of 12 Linda Smith and Gaylyn Satala	Level 1* \$75.00 Per person Reservations by January 25, 2019
April 11th or 18th	Pioneer Village & Living History Museum English Rose Tea Room in Carefree (includes two meal) Minimum of 8 Ranchers/Maximum of 8 Ranchers Lindy Spurlock & Caregiver	Level 1 \$125.00 Per person Reservation by April 2, 2019
April 13th	The Silver Star Theater featuring the Rhythm Cats in Mesa, AZ Vegas Style Variety Show Grand Finale and Dinner Buffett Limited to 7 Ranchers Gary Wagner and Caregiver	Level 1* \$80.00 Per person Reservations by January 25, 2019
April 16th (NEW)	Merriweather Culpepper Circusin Camp Verde Entertainment for young and old alike Limited to 45 Ranchers Gary Wagner and Caregivers.	Level 1* \$8.00 Per person Reservations by April 2, 2019

April 27th	Harry Potter – Goblet of Fire by Phoenix Symphony Symphony Hall and Dinner Minimum of 4 Ranchers/Maximum of 6 Eric Jennings and Caregiver	Level 2* \$275.00 Per person Reservations by January 25, 2019
April 28th or 26th	Arizona Diamond Backs vs Chicago Cubs Bird’s eye view from a Choice Box Seat, including all meals. Minimum of 15 Ranchers/Maximum of 18 Mitch & Sandy Koonce, Kevin & Dawn Jones	Level 1* \$230.00 Per person
May 2nd or 9th (NEW)	Rainbow Trout Farm A day of fishing, picnic and grilling of Trout, and Smores. Minimum of 4 Ranchers/ Maximum of 8 Colleen Murphy and Laura Lawrence	Level 1* \$95.00 Per person
May 2nd-6th	Jazz Fest in New Orleans One Day at Jazz Fest, Sightseeing, New Orleans Cuisine Limited to 8 Ranchers Gary Wagner and Lindy Spurlock	Level 3* \$2,990.00 Per person. Reservations by January 25, 2019
May 10th	Blazin’ M Ranch Cowboy Dinner Theater Chuck Wagon Dinner with Flying Biscuits and other surprises Minimum of 8 Ranchers/Maximum of 16 Lindy Spurlock and Caregiver.	Level 1* \$125.00 Per person Reservation by April 15, 2019
May (TBD) (NEW)	SPOIL Yourself Shopping Day in Prescott. May include Spa Visit, Movie with deluxe seating and two meals Minimum of 10 Ranchers/ Maximum of 25 <u>Personal Shopping money not included, recommended \$25- \$125.</u> Sandy Koonce, Terri Thomas and Volunteers	Level 2* \$90.00 Per person Reservations by April 15, 2019
June 12th-15th	Sequoias National Park in California (4 days/3 nights) Cool hiking among 100 Giant Sequoias over 10 feet in diameter. Insights into History, Environment, and Ecology of the forest. Limited to 9 Ranchers Rodolfo Martinez Morales and Terri Peterson	Level 3* \$790.00 Per person Reservations by May 15, 2019
June 21st or July 18th	Go Karts for Fun Escape for a day of Go Kart fun in Prescott Valley, including lunch! Minimum of 8 Ranchers/Maximum of 12 Linda Smith and Karen Webster	Level 1 \$65.55 Per person
July TBA	Durango-Silverton Steam Train Ride A visit to cool Mountain High Colorado (3 Days -2 Nights) Minimum of 6 Ranchers/Maximum of 8 Linda Smith and Sandy Koonce	Level 1 \$615.00 Per person Reservations by June 1, 2019

July 5th	The Addams Family at the Arizona Broadway Theater Live Broadway Show and Dinner Theater Limited to 15 Ranchers Gary Wagner and Caregiver	Level 1* \$155.00 Per person Reservations by June 1, 2019
August 2nd	Sister Act at the Arizona Broadway Theater Live Broadway Show and Dinner Theater Limited to 15 Ranchers Gary Wagner and Caregiver	Level 1* \$155.00 Per person Reservations by July 1, 2019
September 18th / 25th	Old Fashion Cowboy Cookout on Mountain Top Enjoy a thick juicy steak and all the fixin's Rock and sway to real singing Cowboys with guitar and fiddle playing' Minimum of 6 Ranchers/Maximum of 12 Linda Smith and Lisa Page	Level 1 \$115.00 Per person
October TBA	Out of Africa Adventure Safari Ride, Feed Giraffe, Tiger Splash and two great meals. Minimum of 10 Ranchers Maximum of 25 Mitch & Sandy Koonce and Volunteers	Level 2-3* \$ 99.00 Per person
October 3rd or 10th	Ride the Verde Canyon Railroad Climb aboard the historic Verde Canyon Train to Perkinsville, AZ Lunch on the Train. Home in time for dinner back on the Ranch. Minimum of 6 Ranchers/Maximum of 10 Colleen Murphy and Laura Lawrence	Level 1* \$260.00 Per person
October TBA (NEW)	Medieval Times Theater in Scottsdale, Arizona A brand new experience featuring the drama of the Knights of the Roundtable. All meals included. Minimum of 8 Ranchers Maximum of 12 Lisa Page and Caregivers: BobbieLynn, Leonard	Level 1* \$115.00 Per person
November 7th or 14th (NEW)	Bumble Bee Ranch Adventure A Rancher Favorite, Trail Ride and Steak Fry and much more! All meals and memorabilia of the day! Minimum of 10 Ranchers Maximum of 18 Lisa Page and Caregivers: BobbieLynn, Leonard and Lindy	Level 2* \$205.00 Per person
December 3rd or 6th (NEW)	POLAR Express on the Verde Canyon Railroad A brand new experience in the Verde Valley Minimum of 8 Ranchers Maximum of 20 Lisa Page and Caregivers: BobbieLynn, Leonard and Lindy	Level 1* \$155.00 Per person

December 5th

**On this Day Ranchers have a choice of Three Holiday Shopping Trips
(Choose 1)**

23rd Annual Christmas Shopping Trip Arizona Mills Mall **Level 2***
Shop till you drop, at a Holiday movie, an Mystery Restaurant for Dinner
No limit on number of Ranchers. \$95.00 per person
Gary Wagner, Caregivers, Nurse and Carriage Manor Volunteers

Prescott Christmas Shopping Trip **Level 1***
Shop in Mile High Prescott, Lunch, Movie and Dinner
Minimum of 6 Ranchers/Maximum of 15 \$65.00 Per person
Lindy Spurlock and a Caregiver and Nurse

Cottonwood Christmas Shopping (low stress) **Level 1***
Lunch in Old Town Cottonwood, Shopping at Walmart, home for dinner.
Minimum of 4 Ranchers/Maximum of 10 \$45.00 Per person
Naomi Gray, a Caregiver and Nurse

December 7th or 14th

Christmas at Tlaquepaque in Sedona **Level 2***
Enjoy an elegant dinner and the Celebration of Lights.
Minimum of 6 Ranchers/Maximum of 10 \$125.00 Per person
Colleen Murphy and Laura Lawrence

~~December TBA — Lindsay Stirling Concert at Comerica Auditorium — Level 2*~~
~~No Homecoming Christmas Concert in Phoenix in 2019~~

- Reservations for Rancher Vacations are to be made with the Receptionist, Karen Webster, at Rainbow Acres. (928-567-5231) For Vacation Reservations by January 25, 2019 must be paid in full, by credit card, at time of a reservation is made. **All reservations must be paid in full a month before the vacation date.**
- Individuals with incontinence or requiring frequent toileting are not appropriate for Vacations with an asterisk (*). (Frequent toileting is disruptive to others Ranchers and others in a theater audience).
- In the event of sudden changes in a Rancher's health, the Vacation Host and Nurse will make a decision on appropriateness for a Rancher to participate in a Vacation experience.
- All Rancher Vacations are subject to changes or cancellation due to unforeseen circumstances.
- In event of Cancellation of a Rancher Vacation or Rancher's Vacation, the credit for the prepaid Vacation may be applied to another vacation or refunded.
- All Ranchers fees must be paid in full and current to be eligible to participate in a Rancher Vacation.

March 11, 2019 - March 17, 2019

March 2019							April 2019						
Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa
					1	2		1	2	3	4	5	6
3	4	5	6	7	8	9	7	8	9	10	11	12	13
10	11	12	13	14	15	16	14	15	16	17	18	19	20
17	18	19	20	21	22	23	21	22	23	24	25	26	27
24	25	26	27	28	29	30	28	29	30				
31													

Monday, March 11

- 8:30am - 8:50am Prayer Circle - Mitch (Palmer Community Center) ☺
- 9:00am - 10:15am Project Discovery - Catherine, Diane and Naomi (WTC) - Rainbow Academy ☺
- 10:45am - 11:45am Project Discovery - Catherine, Diane and Naomi (WTC) - Rainbow Academy ☺
- 12:00pm - NAU Speech Sessions (12 Noon - 4 PM) - Rachel Sonnett ☺
- 1:30pm - 2:30pm Livestock Science - Lisa (Barn) - Rainbow Academy
- 1:30pm - 2:30pm Project Discovery - Catherine, Diane (WTC) -
- 2:30pm - 3:30pm Chorus (All are welcome) (Palmer Center) -
- 2:30pm - 3:30pm Livestock Science - Lisa (Barn) - Rainbow Academy
- 2:30pm - 3:30pm Project Discovery = Catherine, Diane (WTC) -
- 3:30pm - 4:30pm Project Discovery - Catherine, Diane (WTC) -
- 6:00pm - 6:30pm Bible Study (Palmer - Leonard) - Rainbow

Tuesday, March 12

- 8:30am - 8:50am Prayer Circle - Mitch (Palmer Community Center) ☺
- 9:00am - 10:15am Project Discovery - Catherine, Diane and Naomi (WTC) - Rainbow Academy ☺
- 9:00am - 10:15am Soils Class (Green House - Rodolfo) - Rainbow Academy ☺
- 10:45am - 11:45am Project Discovery - Catherine, Diane and Naomi (WTC) - Rainbow Academy ☺
- ☐ 10:45am - 11:45am Canceled: Soil Class (Green House - Rodolfo) -
- 1:30pm - 2:30pm Equine Class - Lisa (Barn) - Rainbow Academy ☺
- 1:30pm - 2:30pm Project Discovery - Catherine, Diane (WTC) -
- 2:30pm - 3:30pm Equine Class - Lisa (Barn) - Rainbow Academy ☺
- 2:30pm - 3:30pm Travel Choir (Palmer Center) - Rainbow Academy ☺
- 2:30pm - 3:30pm Project Discovery = Catherine, Diane (WTC) -
- 3:30pm - 4:30pm Project Discovery - Catherine, Diane (WTC) -

Wednesday, March 13

- 8:30am - 8:50am Prayer Circle - Mitch (Palmer Community Center) ☺
- 9:00am - 10:15am Project Discovery - Catherine, Diane and Naomi (WTC) - Rainbow Academy ☺
- 10:30am - 12:00pm Computer Class - Rainbow Academy ☺
- 10:45am - 11:45am Project Discovery - Catherine, Diane and Naomi (WTC) - Rainbow Academy ☺
- 1:30pm - 2:30pm Livestock Science - Lisa (Barn) - Rainbow Academy ☺
- 1:30pm - CQI: DAKIN - Rachel Sonnett
- 1:30pm - 2:30pm Project Discovery - Catherine, Diane (WTC) -
- 2:30pm - 3:30pm Chorus (All are welcome) (Palmer Center) -
- 2:30pm - 3:30pm Livestock Science - Lisa (Barn) - Rainbow Academy
- 2:30pm - 3:30pm Project Discovery = Catherine, Diane (WTC) -
- 3:30pm - 4:30pm Project Discovery - Catherine, Diane (WTC) -

Thursday, March 14

- 8:30am - 8:50am Prayer Circle - Mitch (Palmer Community Center) ☺
- 9:00am - 10:15am Project Discovery - Catherine, Diane and Naomi (WTC) - Rainbow Academy ☺
- 9:00am - 10:15am Soils Class (Green House - Rodolfo) - Rainbow
- 10:45am - 11:45am Project Discovery - Catherine, Diane and Naomi (WTC) - Rainbow Academy ☺
- ☐ 10:45am - 11:45am Canceled: Soil Class (Green House - Rodolfo) -
- 1:30pm - 2:30pm Equine Class - Lisa (Barn) - Rainbow Academy ☺
- 1:30pm - 2:30pm Project Discovery - Catherine, Diane (WTC) -
- 2:30pm - 3:30pm Equine Class - Lisa (Barn) - Rainbow Academy ☺
- 2:30pm - 3:30pm Travel Choir (Palmer Center) - Rainbow Academy ☺
- 2:30pm - 3:30pm Project Discovery = Catherine, Diane (WTC) -
- 3:30pm - 4:30pm Project Discovery - Catherine, Diane (WTC) -
- 6:00pm - 7:00pm Men's Social Group (Daehler Bldg.) - Rainbow

Friday, March 15

- 8:30am - 8:50am Prayer Circle - Mitch (Palmer Community Center) ☺
- 9:00am - 10:15am Project Discovery - Catherine, Diane and Naomi (WTC) - Rainbow Academy ☺
- 10:45am - 11:45am Project Discovery - Catherine, Diane and Naomi (WTC) - Rainbow Academy ☺
- 1:30pm - 2:30pm Project Discovery - Catherine, Diane (WTC) - Rainbow Academy ☺
- 2:00pm - 2:30pm Project Discovery - Self-Esteem module (Rodolfo's area) - Rainbow Academy ☺
- 2:30pm - 3:30pm Project Discovery = Catherine, Diane (WTC) - Rainbow Academy ☺
- 3:30pm - 4:30pm Project Discovery - Catherine, Diane (WTC) - Rainbow Academy ☺

Saturday, March 16

- Star Wars~Phoenix Symphony - Rancher Activities
- ☐ 1:30pm - 3:30pm RecRoom - Open to Ranchers (Daehler Center) ☺
- 6:00pm - 8:00pm Social Night - Ranchers Choice (Palmer Community Center) ☺

Sunday, March 17

- 9:00am - 10:00am Church (Worship at church of choice) ☺
- 9:00am - Choir at Mountain View Methodist Church (at 9 & 10:30 AM Service)-Nancy Bowman (Cottonwood) - Rachel Sonnett

Vacaciones de rancho para 2019

Segunda edición 17 de marzo de 2019

Vacaciones eventos se clasifican:

Nivel 1 algunos caminando

Nivel 2 Caminando Significativo, Buen Balance

Nivel 3 riguroso a pie y senderismo

Fecha: A ser determinado (TBD)

Tenga en cuenta las fechas de reserva un nuevo requisito para habilitar el equipo de salud y bienestar para cita médica, dental y otros sanitarios alrededor de las fechas de vacaciones.

Rancho cuentas deben ser pagadas y actual para tomar ventaja de uno o más vacaciones de rancho. Lógica, uno no va de vacaciones sin pagar el alquiler durante el período de vacaciones.

17 de marzo	Star Wars-una nueva esperanza por Phoenix Symphony Película original con música de la Sala Sinfónica; Cena incluida. Mínimo de 4 ganaderos/máximo de 6 Eric Jennings y cuidador	nivel 2 * \$285,00 por persona reservas de 25 de enero de 2019
30 de marzo 16:30	Carnaval de ilusión en el Mesa Arts Center imaginar un espectáculo de teatro de vaudeville-inspirado con la magia del viejo mundo. Limitado a 10 ganaderos Gary Wagner y Lindy Spurlock	nivel 1 * \$105,00 por persona Reservas de 25 de enero de 2019
13 de abril o	Winnie de 20 Disney el Pooh Live aventura Teatro del Valle de Prescott y Cena Buffet Mínimo de 8 ganaderos/máximo de 12 Linda Smith y Gaylyn Satala	nivel 1 * \$75,00 por persona reservas de 25 de enero de 2019
11 de abril o 18	Pueblo pionero y Museo de historia de la vida English Rose Tea Room en Carefree (incluye dos comidas) Mínimo de 8, ganaderos y máximo de 8 ganaderos Lindy Spurlock y cuidador	nivel 1 * \$125,00 por persona reserva por 02 de abril de 2019
13 de abril	el teatro de la estrella de plata con los gatos de ritmo en Mesa, AZ Estilo de Vegas Grand Finale de la demostración de la variedad y cena Buffett Limitado a 7 ganaderos Gary Wagner y cuidador	nivel 1* \$80,00 por persona reservas de 25 de enero de 2019
16 de abril (nuevo)	Merriweather Culpepper circo en Camp Verde Entretenimiento para grandes y pequeños Limitado a 45 ganaderos Gary Wagner y cuidadores.	nivel 1 * \$8,00 por persona Reservas por 02 de abril de 2019

27 de abril	Harry Potter: el cáliz de fuego por Phoenix Symphony Symphony Hall y cena Mínimo de 4 ganaderos/máximo de 6 Eric Jennings y cuidador	nivel 2 * \$275,00 por persona reservas de 25 de enero de 2019
28 de abril o el 26	Arizona Diamond Backs vs Chicago Cubs A vista de pájaro desde un asiento de caja opción, incluyendo todas las comidas. Mínimo de 15 ganaderos/máximo de 18 Mitch, Sandy Koonce, Kevin & Dawn Jones	nivel 1 * \$230,00 por persona
Pueden 2 o 9 (nuevo)	1 nivel de la granja de trucha arco iris Un día de pesca, picnic y asar a la parrilla de la trucha y Smores. Mínimo de 4 rancheros / máximo de 8 Colleen Murphy y Laura Lorenzo	nivel 1 * \$95,00 por persona
Mayo 2-6	Jazz Fest en Nueva Orleans Un día en el Jazz Fest, visitas turísticas, cocina de Nueva Orleans Limitado a 8 rancheros Gary Wagner y Lindy Spurlock	nivel 3 * \$2,990.00 por persona reservaciones hasta el 25 de enero de 2019
10 de mayo	Cena de vaqueros Blazin 'M, teatro, Cena Chuck Wagon con galletas voladoras y otras sorpresas. Mínimo de 8 ganaderos / Máximo de 16 Lindy Spurlock y cuidador.	nivel 1 * \$125.00 por persona reserva antes del 15 de abril de 2019
Mayo (TBD) (NUEVO)	Disfrute de un día de compras en Prescott. Puede incluir visita al spa, película con asientos de lujo y dos comidas. Mínimo de 10 ganaderos / Máximo de 25 <u>El dinero para compras personales no está incluido, se recomienda entre \$ 25 y \$ 125.</u> Sandy Koonce, Terri Thomas y	nivel 2 * \$90.00 por persona reservas de voluntarios hasta el 15 de abril de 2019
12 y 15 de junio	Parque Nacional Sequoias en California (4 días / 3 noches) Senderismo fresco entre 100 Sequoias Gigantes de más de 10 pies de diámetro. Información sobre la historia, el medio ambiente y la ecología del bosque. Limitado a 9 rancheros Rodolfo Martinez Morales y Terri Peterson	nivel 3 * \$790.00 por persona reservaciones hasta el 15 de mayo de 2019.
21 de junio o 18 de julio	Go Karts para 1 nivel de diversión ¡Escapar por un día de diversión de Go Kart en Prescott Valley, con almuerzo incluido! Mínimo de 8 ganaderos/máximo de 12 Linda Smith y Karen Webster	nivel 1 * \$65,55 por persona
Julio TBA	Paseo en tren de vapor Durango-Silverton Una visita a Cool Mountain High Colorado (3 Días -2 Noches) Mínimo de 6 ganaderos/máximo de 8 Linda Smith y Sandy Koonce	nivel 1 * \$615,00 por persona reservas por 01 de junio de 2019

5 de julio	la familia de Addams en el Broadway de Arizona En vivo Espectáculo de Broadway y teatro Limitado a 15 ganaderos Gary Wagner y cuidador	nivel 1 * \$155,00 por persona reservas por 01 de junio de 2019
2 de agosto	Sister Act en el Broadway de Arizona En vivo Espectáculo de Broadway y teatro Limitado a 15 ganaderos Gary Wagner y cuidador	nivel 1 * \$155,00 por persona reservas por 01 de julio de 2019
18 de septiembre /25	Old fashion Cowboy cookout en la cima de la montaña Disfrute de un grueso filete jugoso y todos la fijación Roca y mecen a cantar real Cowboys con guitarra y violín jugando ' Mínimo de 6 ganaderos/máximo de 12 Lisa Page y Linda Smith	nivel 1 * \$115,00 por persona
Octubre TBA	de África aventura Paseo en Safari, alimentación jirafa, Tiger Splash y dos comidas grandes. Mínimo de 10 ganaderos máximo de 25 Mitch y Sandy Koonce y voluntarios	nivel 2-3 * \$99,00 por persona
Octubre 3 o 10	Paseo el Verde ferrocarril Subir a bordo del tren histórico de cañón Verde a Perkinsville, AZ Almuerzo en el tren. Casa en hora de la cena en el Rancho. Mínimo de 6 ganaderos/máximo de 10 Colleen Murphy y Laura Lawrence	nivel 1 * \$260,00 por persona
Octubre TBA (Nuevo)	Teatro Medieval Times en Scottsdale, Arizona Una nueva experiencia con el drama de los caballeros de la Mesa redonda. Todas las comidas incluidas. Mínimo de 8 máximo de ganaderos de 12 Lisa Page y cuidadores: BobbieLynn, Leonard	nivel 1 * \$115,00 por persona
7 de noviembre o 14 (Nuevo)	De Bumble Bee Rancho aventura Un rancho favorito, Trail Ride y fritada de solomillo y mucho más! ¡Todas las comidas y recuerdos del día! Mínimo 10 máximo de ganaderos de 18 Lisa Page y cuidadores: BobbieLynn, Leonard y Lindy	nivel 2 * \$205,00 por persona
3 de diciembre o 6 (Nuevo)	De POLAR Express en el cañón Verde ferrocarril Una experiencia nueva en el Valle Verde Mínimo de 8 máximo de ganaderos de 20 Lisa Page y cuidadores: BobbieLynn, Leonard y Lindy	nivel 1 * \$155,00 por persona

5 de diciembre	<p><u>en este día ganaderos tienen la opción de tres viajes de compras de vacaciones (Elegir 1)</u></p> <p>23rd viaje de compras de Navidad anual Arizona Mills Mall nivel 2 * Compras hasta que caes en una película de vacaciones, un restaurante de misterio para la cena No hay límite en número de ganaderos. \$95,00 por persona Gary Wagner, cuidadores, enfermeras y voluntarios de transporte Manor</p> <p>Compras de Navidad de Prescott viaje nivel 1 * Tienda en la milla alta Prescott, almuerzos, cine y cena Mínimo de 6 ganaderos/máximo de 15 \$65,00 por persona Lindy Spurlock y un cuidador y la enfermera</p> <p>Compras de Navidad y Cottonwood (baja tensión) nivel 1 * Almuerzo en la vieja ciudad de Cottonwood, compras en Walmart, casa para la cena. Mínimo de 4 ganaderos/máximo de 10 \$45,00 por persona Naomi Gray, un cuidador y la enfermera</p>
7 o 14 de diciembre	<p>Navidad en Tlaquepaque en Sedona nivel 2 * Disfrutar de una elegante cena y la fiesta de las luces. Mínimo de 6 ganaderos/máximo de 10 \$125,00 por persona Colleen Murphy y Laura Lawrence</p>

- Las reservas para vacaciones de rancharo son con la recepcionista, Karen Webster, en Rainbow Acres. (928-567-5231) para reservas de vacaciones por el 25 de enero de 2019 deberán ser pagados en su totalidad, por tarjeta de crédito, en el momento de la reserva está hecha. **Todas las reservas deben pagarse en total un mes antes de la fecha de vacaciones.**
- Individuos con incontinencia o necesidad de ir al baño frecuentes no son apropiados para unas vacaciones con un asterisco (*). (Ir al baño frecuente es perjudicial para otros ganaderos y otros en un público de teatro).
- En caso de cambios repentinos en la salud de un rancharo, la Host de vacaciones y la enfermera tomará una decisión sobre la idoneidad de un rancharo a participar en una experiencia de vacaciones.
- Todos vacaciones rancharo están sujetos a cambios o cancelación debido a circunstancias imprevistas.
- En caso de cancelación de vacaciones ganadero o vacaciones de ganadero, el crédito para las vacaciones de prepago puede ser aplicado a otro apartamento o reembolsado.
- **Todos los gastos ganaderos deberán pagarse completo y actual para ser elegible para participar en unas vacaciones de rancharo.**

Limited English Proficiency Plan

RAINBOW ACRES has developed the following Limited English Proficiency Plan (LEP) to help identify reasonable steps to provide language assistance for LEP persons seeking meaningful access to **RAINBOW ACRES** services as required by Executive Order 13166. A Limited English Proficiency person is one who does not speak English as their primary language and who has a limited ability to read, speak, write, or understand English.

This plan details procedures on how to identify a person who may need language assistance, the ways in which assistance may be provided, training to staff, notification to LEP persons that assistance is available, and information for future plan updates. In developing the plan while determining the **RAINBOW ACRES**'s extent of obligation to provide LEP services, the **RAINBOW ACRES** undertook a U.S. Department of Transportation four-factor LEP analysis which considers the following:

- 1) The number or proportion of LEP persons eligible in the **RAINBOW ACRES** service area who may be served or likely to encounter by **RAINBOW ACRES** program, activities, or services;

	Yavapai County, Arizona	
	Estimate	Margin of Error
Total:	203,963	+/-174
Speak only English	183,149	+/-1,454
Spanish or Spanish Creole:	15,922	+/-1,220
Speak English "very well"	9,396	+/-1,085
Speak English less than "very well"	6,526	+/-741
French (incl. Patois, Cajun):	631	+/-207
Speak English "very well"	516	+/-208
Speak English less than "very well"	115	+/-72
French Creole:	2	+/-7
Speak English "very well"	2	+/-7
Speak English less than "very well"	0	+/-30
Italian:	390	+/-145
Speak English "very well"	296	+/-124
Speak English less than "very well"	94	+/-68
Portuguese or Portuguese Creole:	40	+/-35
Speak English "very well"	37	+/-34
Speak English less than "very well"	3	+/-7
German:	1,071	+/-399
Speak English "very well"	934	+/-352
Speak English less than "very well"	137	+/-103
Yiddish:	20	+/-31
Speak English "very well"	20	+/-31
Speak English less than "very well"	0	+/-30
Other West Germanic languages:	190	+/-126
Speak English "very well"	177	+/-123
Speak English less than "very well"	13	+/-22
Scandinavian languages:	149	+/-101
Speak English "very well"	125	+/-94
Speak English less than "very well"	24	+/-30
Greek:	131	+/-137
Speak English "very well"	131	+/-137
Speak English less than "very well"	0	+/-30
Russian:	95	+/-71
Speak English "very well"	88	+/-67
Speak English less than "very well"	7	+/-11
Polish:	128	+/-85
Speak English "very well"	106	+/-84
Speak English less than "very well"	22	+/-27
Serbo-Croatian:	26	+/-32
Speak English "very well"	26	+/-32
Speak English less than "very well"	0	+/-30
Other Slavic languages:	149	+/-95
Speak English "very well"	132	+/-90
Speak English less than "very well"	17	+/-27
Armenian:	9	+/-15
Speak English "very well"	9	+/-15
Speak English less than "very well"	0	+/-30
Persian:	51	+/-48
Speak English "very well"	51	+/-48
Speak English less than "very well"	0	+/-30
Gujarati:	29	+/-48
Speak English "very well"	29	+/-48

- 2) The frequency with which LEP individuals come in contact with an **RAINBOW ACRES** services;

RAINBOW ACRES's staff reviewed the frequency with which office staff, dispatchers and drivers have, or could have, contact with LEP persons for **2018** . **RAINBOW ACRES** averages **1**contacts per **MONTH**.

- 3) The nature and importance of the program, activities or services provided by the **RAINBOW ACRES** to the LEP population;

When a call/communication comes in, the appropriate personnel (Spanish speaking) respond to answer any concerns/questions regarding the ability for Rainbow Acres to meet their needs in our community. This could involve an individual with Limited English becoming a resident.

- 4) The resources available to **RAINBOW ACRES** and overall costs to provide LEP assistance. A brief description of these considerations is provided in the following section.

RAINBOW ACRES provides a statement in Spanish and will for additional languages specific to the LEP community make up that will be included in all public outreach notices. Every effort will be made to provide vital information to LEP individuals in the language requested.

Safe Harbor Provision for written translations

RAINBOW ACRES complies with the Safe Harbor Provision, as evidenced by the number of documents available in the Spanish language. With respect to Title VI information, the following shall be made available in Spanish:

- (1) Non Discrimination Notice
- (2) Discrimination Complaint Procedures
- (3) Discrimination Complaint Form

In addition, we will conduct our marketing (including using translated materials) in a manner that reaches each LEP group. Vital documents include the following:

- (1) Notices of free language assistance for persons with LEP
- (2) Notice of Non-Discrimination and Reasonable Accommodation
- (3) Outreach Materials
- (4) Bus Schedules
- (5) Route Changes
- (6) Public Hearings

- 1) **RAINBOW ACRES** provides language assistance services through the below methods:

- Instructions are provided to customer service staff and other **RAINBOW ACRES** staff who regularly take phone calls from the general public on how to respond to an LEP caller.

- Instructions are provided to customer service staff and others who regularly respond to written communication from the public on how to respond to written communication from an LEP person.

2) **RAINBOW ACRES** has a process to ensure the competency of interpreters and translation service through the following methods:

RAINBOW ACRES will ask the interpreter or translator to demonstrate that he or she can communicate or translate information accurately in both English and the other language. **RAINBOW ACRES** will train the interpreter or translator in specialized terms and concepts associated with the agency's policies and activities. **RAINBOW ACRES** will instruct the interpreter or translator that he or she should not deviate into a role as counselor, legal advisor, or any other role aside from interpreting or translator. **RAINBOW ACRES** will ask the interpreter or translator to attest that he or she does not have a conflict of interest on the issues that they would be providing interpretation services.

3) **RAINBOW ACRES** provides notice to LEP persons about the availability of language assistance through the following methods:

- Statements in outreach documents that language services are available from the agency.
- Agency websites

4) **RAINBOW ACRES** monitors, evaluates and updates the LEP plan through the following process:

RAINBOW ACRES will monitor the LEP plan by conducting an annual Four-Factor analysis, establishing a process to obtain feedback from internal staff and members of the public and conducting internal evaluations to determine whether the language assistance measures are working for staff. **RAINBOW ACRES** will make changes to the language assistance plan based on feedback received. **RAINBOW ACRES** may take into account the cost of proposed changes and the resources available to them. Depending on the evaluation, **RAINBOW ACRES** may choose to disseminate more widely those language assistance measures that are particularly effective or modify or eliminate those measures that have not been effective. **RAINBOW ACRES** will consider new language assistance needs when expanding transit service into areas with high concentrations of LEP persons will consider modifying their implementation plan to provide language assistance measures to areas not previously served by the agency.

5) **RAINBOW ACRES** trains employees to know their obligations to provide meaningful access to information and services for LEP persons and all employees in public contact positions will be properly trained to work effectively with in-person and telephone interpreters. **RAINBOW ACRES** will implement processes for training of staff through the following procedures:

RAINBOW ACRES will identify staff that are likely to come into contact with LEP persons as well as management staff that have frequent contact with LEP persons in order to target training to the appropriate staff. **RAINBOW ACRES** will identify existing staff training opportunities, as it may be cost-effective to integrate training on their responsibilities to persons with limited English proficiency into agency training that occurs on an ongoing basis. **RAINBOW ACRES** will include this training as part of the orientation for new employees. Existing employees, especially managers and those who work with the public may periodically take part in re-training or new training sessions to keep up to date on their

responsibilities to LEP persons. **RAINBOW ACRES** will implement LEP training to be provided for agency staff. **RAINBOW ACRES** staff training for LEP to include:

- A summary of the **RAINBOW ACRES** responsibilities under the DOT LEP Guidance;
- A summary of the **RAINBOW ACRES** language assistance plan;
- A summary of the number and proportion of LEP persons in the **RAINBOW ACRES** service area, the frequency of contact between the LEP population and the agency's programs and activities, and the importance of the programs and activities to the population;
- A description of the type of language assistance that the agency is currently providing and instructions on how agency staff can access these products and services; and
- A description of the **RAINBOW ACRES** cultural sensitivity policies and practices.

Non-elected Board of Trustees Membership Table

Subrecipients who select the membership of transit-related, non-elected planning boards, advisory councils, or committees must provide a table depicting the membership of those organizations broken down by race. Subrecipients also must include a description of the efforts made to encourage participation of minorities on these boards, councils, and committees.

Efforts made to encourage minority participation include:

- Soliciting referrals from current board members,
- Soliciting leaders of our supporting organizations for referrals, and
- Seeking referrals from national organizations

Table Depicting Membership of Committees, Councils, Broken Down by Race

Body	African American/ Black	American Indian/Alaskan Native	Native Hawaiian/ Other Pacific Islander	Asian	Hispanic/ Latino	White
Population	0%	0%	0%	10%	0%	90%

Monitoring for Subrecipient Title VI Compliance

Describe how you monitor your subrecipients. This can be through site visits, submissions of Title VI Plans annually, or training and surveys.

RAINBOW ACRES does not monitor subrecipients for Title VI compliance.

Title VI Equity Analysis

A subrecipient planning to acquire land to construct certain types of facilities must not discriminate on the basis of race, color, or national origin, against persons who may, as a result of the construction, be displaced from their homes or businesses. “Facilities” in this context does not include transit stations or bus shelters, but instead refers to storage facilities, maintenance facilities, and operation centers.

There are many steps involved in the planning process prior to the actual construction of a facility. It is during these planning phases that attention needs to be paid to equity and non-discrimination through equity analysis. The Title VI Equity Analysis must be done before the selection of the preferred site.

Note: Even if facility construction is financed with non-FTA funds, if the subrecipient organization receives any FTA dollars, it must comply with this requirement.

RAINBOW ACRES has no current or anticipated plans to develop new transit facilities covered by these requirements

Fixed Route Transit Provider Analysis

Fixed Route: Public transit service (other than by aircraft) provided on a repetitive, fixed-schedule basis along a specific route, with vehicles stopping to pick up passengers.

A subrecipient providing fixed route service, as defined above, must determine the distribution of transit amenities or the vehicle assignments for each mode in a non-discriminatory manner. The subrecipient must develop policies to ensure service is not distributed on the basis of race, color, or national origin.

Effective practices to fulfill the Service Standards requirements include developing written policies covering each of the following service indicators: [INSTRUCTIONS] (can be expressed in writing or in table format – see Circular Appendix G & H pp. 87-91)

RAINBOW ACRES is **not** a Fixed Route Transit Provider

Board Approval for the Title VI Plan

***(INSERT A COPY OF THE BOARD MEETING MINUTES AFTER
CONDITIONAL CRO APPROVAL. BOARD MINUTES MUST BE FOR THE
YEAR OF THE GRANT APPLICATION CYCLE)**

Rainbow Acres
Board of Trustees
Resolution to approve 2019 Title VI Plan
April 26, 2019

Be it resolved, that by the recommendation of the Buildings & Grounds Committee that the Board of Trustees approve the ADOT 2019 Title VI Plan. Unanimously approved by the Board.

Date: April 26, 2019


Kathryn Mikesht Houser, Chair


Linda Roos, Secretary


Gary W. Wagner, President & CEO